

# Informationen und Support

You can find information about and support for the Bimplus service offered by ALLPLAN GmbH in the following places.

## Topics on this page:

- [Bimplus product website](#)
- [Bimplus documentation](#)
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- [BIM Compendium](#)

## Bimplus product website

You can find general information about Bimplus on the [Bimplus product website](#) . For example, this website provides several videos showing newcomers how to register with Bimplus or how to open a Bimplus team. In addition, you find out how to get started.

You can access this website without having to register with Allplan or Bimplus

## Bimplus documentation

After you have signed in to the **BIMPLUS** web portal, you can access the Bimplus documentation where you find detailed information about how to work with Bimplus.

The Bimplus documentation consists of the **Bimplus Manual** and the **Bimplus Developer Guide** (Bimplus API Reference and Bimplus Web SDK Reference).

### To open the Bimplus documentation

#### This is only possible if ...

- You are a registered Bimplus participant (see "[Your Bimplus registration](#)")
- You signed in to the **BIMPLUS** web portal (see "[Signing in to the BIMPLUS web portal](#)")

1. Click your (user) name or profile picture on the title bar of the **BIMPLUS** web portal.

You can see the user menu.

2. Click **User Guide** on the user menu.

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## Bimplus user forum

If you want to exchange experiences with other Bimplus users, you can join the Bimplus user forum.

### To access the Bimplus user forum from the BIMPLUS web portal

#### This is only possible if ...

- You are a registered Bimplus participant (see "[Your Bimplus registration](#)")
- You signed in to the **BIMPLUS** web portal (see "[Signing in to the BIMPLUS web portal](#)")

1. Click your (user) name or profile picture on the title bar of the **BIMPLUS** web portal.

You can see the user menu.

2. Click **Forum** on the user menu.
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## To access the Bimplus user forum from the Allplan Connect service portal

### This is only possible if ...

You opened your web browser and signed in to the **Allplan Connect** service portal ( [connect.allplan.com](https://connect.allplan.com) )

1. Click **Forum** and then **All Forums** on the title bar of **Allplan Connect**.
2. Select **BIM Platform**.

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## Bimplus support

You get support for Bimplus in the following way.

### To get support for Bimplus

- Send an email with your request to [support@bimplus.net](mailto:support@bimplus.net).

We will promptly process your request.

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## BIM Compendium

The BIM compendium provides you with comprehensive background information about theory and practice of Building Information Modeling. This book covers the BIM philosophy in general and its underlying ideas and methods. In addition to discussing myths and doubts, this book also looks at the opportunities and advantages of handling projects in compliance with BIM.

The BIM compendium describes how to implement the BIM philosophy in practice, showing you how to use BIM in a real project. You will work your way through the project tasks step by step, learning how and to what extent you can use BIM throughout the project cycle.

The BIM compendium is available in PDF format. You can download the free BIM compendium from the Allplan website ( [info.allplan.com/de/links/bim-leitfaden](https://info.allplan.com/de/links/bim-leitfaden) ) or from the **Allplan Connect** service portal ( [connect.allplan.com](https://connect.allplan.com) -> **Training** -> **Documentation**) if you are a registered user of Allplan Connect.

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