

# Kollisions-Issues bearbeiten

If you are the person responsible for a new clash issue, you automatically get an email informing you of this clash issue. Usually, it is your job to assess or solve the problems described in the issue. To do this, you use the planning data of your specialist model.

In doing so, you can add comments or attachments to the issue. When you have finished editing the issue, you change its status to "solved", thus returning the issue for final approval to the person who created it.

## To edit a clash issue

### This is only possible if ...

The Bimplus project is loaded in BIM Explorer (see "[Loading the building model into BIM Explorer](#)")  
You received an email informing you of a clash issue that you need to edit or check  
You have the required rights (see "[Rights in Bimplus](#)")

1. Open the email and select the link to open the clash issue on the **BIMPLUS** web portal.





**Note:** Of course, you can also open the clash issue directly in the **Issue Manager** on the **BIMPLUS** web portal or in the **Issue Manager** palette in Allplan.

2. Edit the clash issue (see "[Creating, retrieving, and editing issues on the BIMPLUS web portal](#)").

When you have solved the problem described in the clash issue, click  **Issue details** and change the **Status** of the issue to **Solved**.

3. Click **SAVE**.

The person who created the clash issue gets an email with information about the new status; the clash issue changes from  **Open clash issues** to  **Solved clash issues**.

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