

# Kollisions-Issues schließen

As soon as a clash issue is "solved", the person who created this issue gets an email with information about the new status. This person then checks the solution of the clash issue, deciding whether this issue can be closed or whether it requires further editing and must be returned to the person responsible.

## To close a clash issue

### This is only possible if ...


The Bimplus project is loaded in BIM Explorer (see "[Loading the building model into BIM Explorer](#)")  
You received an email informing you of a clash issue being solved

1. Open the email and select the link to open the clash issue on the **BIMPLUS** web portal.



**Note:** Of course, you can also open the clash issue directly in the **Issue Manager** on the **BIMPLUS** web portal or in the **Issue Manager** palette in Allplan.

2. Check the solution for the clash issue.

If you are satisfied with the solution, click  **Issue details** and change the **Status** of the issue to **Closed**.



**Note:** If you are not satisfied with the solution, add a comment to the issue and change its **Status** back to **Open**, thus returning the issue for further editing to the person responsible.

3. Click **SAVE**.

This removes the clash issue and its clash from clash manager; the previous clash issue appears only in the list of "usual" issues in the **Issue Manager**.

---

[Back to top](#)